PayPal Consumer Fees

Buying and sending money can be easy, fast, and secure when using PayPal.

Last Updated: 19, October 2023

You can find details about changes to our rates and fees and when they will apply on our <u>Policy Updates</u> <u>Page</u>. You can also view these changes by clicking 'Legal' at the bottom of any web-page and then selecting 'Policy Updates'.

Domestic: A transaction occurring when both the sender and receiver are registered with or identified by PayPal as residents in the European Economic Area (EEA).

International: A transaction occurring when the sender and receiver are registered with or identified by PayPal as residents of different markets. Certain markets are grouped together when calculating international transaction rates. For a listing of our groupings, please access our <u>Market/Region</u> <u>Grouping Table</u>.

International euro (EUR) or Swedish krona (SEK) transactions where both the sender and the receiver are registered with or identified by PayPal as resident in the European Economic Area (EEA) are treated as domestic transactions for the purpose of applying fees.

Market Code Table: We may refer to two-letter market codes throughout our fee pages. For a complete listing of PayPal market codes, please access our <u>Market Code Table.</u>

Relevant Market/Region

Rates published below apply to PayPal accounts of residents of the following market/region:

Market/Region list

Belgium (BE)

Buying with PayPal

It's free to use PayPal to donate or to pay for a purchase or any other type of commercial transaction unless it involves a currency conversion.

Online or in-store

Rate

Selling with PayPal

When you buy or sell goods or services, make any other commercial type of transaction, send or receive a donation or receive a payment when you "request money" using PayPal, we call that a "commercial transaction".

For the listings of selling rates, please visit our PayPal Merchant Fees Page.

Receiving and Sending Donations

When you accept the <u>User Agreement</u> or the <u>PayPal Fundraisers Terms and Conditions</u> to send or receive funds (using one of the payment types listed below), we call that a "donation". Funds sent or received through other products or services (not set out below) are not "donations" eligible for donations pricing.— In such cases, the applicable transaction rates will apply and will be subject to the fees disclosed for such products or services on the applicable fees page.

Standard rate for receiving domestic donations

Transaction Type	Rate
Donation	3.40% + <u>fixed fee</u>
QR Code Transactions – 10.01 EUR and above	Commercial Transaction rates apply
QR code Transactions – 10.00 EUR and below	Commercial Transaction rates apply
PayPal Fundraisers (Listed Fundraisers)	Commercial Transaction rates apply
PayPal Fundraisers (Unlisted Fundraisers)	No fee

Receiving international donations

The applicable fee for receiving domestic donations applies plus the <u>additional percentage-based fee for</u> <u>international donations</u>.

Additional percentage-based fee for international donations

Where sender's market/region is	Fee
EEA	No fee
UK	1.29%
All other markets	1.99%

Fixed fee for donations (based on currency received)

Currency Fee Currency Fee

Australian dollar	0.30 AUD	New Taiwan dollar	10.00 TWD
Brazilian real	0.60 BRL	New Zealand dollar	0.45 NZD
Canadian dollar	0.30 CAD	Norwegian krone	2.80 NOK
Czech koruna	10.00 CZK	Philippine peso	15.00 PHP
Danish krone	2.60 DKK	Polish zloty	1.35 PLN
Euro	0.35 EUR	Russian ruble	10.00 RUB
Hong Kong dollar	2.35 HKD	Singapore dollar	0.50 SGD
Hungarian forint	90.00 HUF	Swedish krona	3.25 SEK
Israeli new shekel	1.20 ILS	Swiss franc	0.55 CHF
Japanese yen	40.00 JPY	Thai baht	11.00 THB
Malaysian ringgit	2.00 MYR	UK pounds sterling	0.20 GBP
Mexican peso	4.00 MXN	US dollar	0.30 USD

Standard rate for sending domestic donations

Payment Type	Rate
	Sending and Receiving Money Rates (i.e., sending domestic personal transactions rates)
All Other Donations	No Fee

Standard rate for sending international donations

The applicable fee for sending domestic donations applies plus the applicable additional percentagebased fee for international donations (international fee).

Payment Type	Rate
	Sending and Receiving Money Rates (i.e., sending international personal transactions rates)
All Other Donations	No Fee(when no <u>currency conversion</u> is involved)

Sending and receiving money

When you send money (initiated from the "Friends and Family" tab of the "Send Money" flow) to, or receive money into your PayPal account from, friends and family without making an underlying donation or commercial transaction (that is, the payment is not for the purchase of goods or services or for making any other commercial transaction), we call that a "personal transaction".

The rates relating to personal transactions are set out below.

Sending domestic personal transactions

Rate

No fee (when no currency conversion is involved)

Sending international personal transactions

Market of recipient's address	Rate
Canada, Europe I, Europe II, Northern Europe, & US	1.99 EUR
Any other market/region	3.99 EUR

Fees charged in different currencies for sending payments: We will collect the fee from balance in the currency in which the fee is payable. To do this, we may need to convert the fee amount from your sending balance into the currency in which the fee is payable, in which case the fees for "Conversions in all other cases" also apply.

Receiving personal transactions

Rate No fee (when no currency conversion is involved)

Currency Conversions

For information about how we convert currency, please see the user agreement.

Please access the Currency Converter tool below to indicate the applicable rate that may apply to your transaction. Any rates shown are subject to change based on time and date of the completed transaction.

Currency Converter Tool

Converting balance for a business account and transactions for which a receiver has agreed to bear the currency conversion

Rate

3.0% above the base exchange rate

Withdrawals Out of PayPal

You can typically withdraw money out of PayPal by standard withdrawals/transfers to your linked bank account or eligible debit cards. A currency conversion (and <u>currency conversion fees</u>) may also apply.

Note: For additional listings of transfer rates out of business accounts, please visit our PayPal Merchant Fees Page.

Withdrawing a balance from a personal PayPal account

Withdrawal/Transfer to	Withdrawal/Transfer Type	Rate
Local bank account	Standard	No Fee (when no <u>currency</u>
		conversion is involved)
	Instant	1.00% of amount transferred
		Minimum and maximum
		fees apply based on the

		withdrawal currency, in the table below
US bank account	Standard	3.00% (when no <u>currency</u> <u>conversion</u> is involved)

Minimum and maximum fees

Based on withdrawal currency:

Based on withdrawal curre	псу.	
Currency	Minimum Fee	Maximum Fee
Afghan Afghani	25.00 AFN	1,050.00 AFN
Armenian dram	135.00 AMD	5250.00 AMD
Australian dollar	0.25 AUD	10.00 AUD
Azerbaijan manat	0.45 AZN	17.50 AZN
Bahraini dinar	0.10 BHD	4.00 BHD
Bangladeshi Taka	22.00 BDT	880.00 BDT
Belizean dollar	0.50 BZD	20.00 BZD
Bulgarian lev	0.50 BGN	20.00 BGN
Canadian dollar	0.25 CAD	10.00 CAD
CFA franc	135.00 XOF	5400.00 XOF
Czech koruna	5.70 CZK	230.00 CZK
Danish krone	1.80 DKK	70.00 DKK
Eritrean Nakfa	3.75 ERN	150.00 ERN
Euro	0.25 EUR	10.00 EUR
Ghanaian Cedi	1.55 GHS	62.50 GHS
Haitian Gourde	25.00 HTG	1,000.00 HTG
Hong Kong dollar	2.00 HKD	80.00 HKD
Hungarian forint	70.00 HUF	2900.00 HUF
Iraqi Dinar	365.00 IQD	14,500.00 IQD
Israeli new shekel	1.00 ILS	40.00 ILS
Japanese yen	30.00 JPY	1100.00 JPY
Jordanian dinar	0.20 JOD	7.25 JOD
Kuwaiti dinar	1 KWD	No Max
Kyrgyzstani som	22.50 KGS	850.00 KGS
Lebanese Pound	380.00 LBP	15,250.00 LBP
Lesotho Loti	4.00 LSL	160.00 LSL
Liberian Dollar	37.50 LRD	1,500.00 LRD
Macanese Pataca	2.00 MOP	80.00 MOP
Malaysian ringgit	1.00 MYR	40.00 MYR
Mauritanian Ouguiya	9 MRU	360.00 MRU
Mexican peso	5.00 MXN	200.00 MXN
Mozambican metical	20.00 MZN	750.00 MZN

Myanmar Kyat	450.00 MMK	18,000.00 MMK
New Zealand dollar	0.40 NZD	15.00 NZD
Norwegian krone	1.00 NOK	40.00 NOK
Omani rial	0.10 OMR	4.00 OMR
Pakistani Rupee	45.00 PKR	1,800.00 PKR
Philippine peso	10.00 PHP	500.00 PHP
Polish zloty	1.00 PLN	40.00 PLN
Qatari rial	1.00 QAR	40.00 QAR
Romania new lei	1.00 RON	40.00 RON
Russian ruble	20.00 RUB	700.00 RUB
Rwandan franc	250.00 RWF	10,000.00 RWF
Salvadoran Colón	2.25 SVC	90.00 SVC
São Tomé And Príncipe Dobra	5.50 STN	220.00 STN
Serbian dinar	25.00 RSD	1000.00 RSD
Singapore dollar	0.50 SGD	15.00 SGD
South African rand	3.60 ZAR	145.00 ZAR
Sri Lanka rupee	50.00 LKR	1800.00 LKR
Swedish krona	2.50 SEK	100.00 SEK
Thai baht	8.00 THB	320.00 THB
Tunisian dinar	0.75 TND	27.50 TND
Turkish lira	3.50 TRY	140.00 TRY
Turkmenistani Manat	1.00 TMT	40.00 TMT
Ugandan shilling	930.00 UGX	37,500.00 UGX
United Arab Emirates dirham	0.90 AED	36.70 AED
UK pounds sterling	0.20 GBP	8.00 GBP
US dollar	0.25 USD	10.00 USD
Uzbekistani Som	3,000.00 UZS	120,000.00 UZS
Venezuelan bolivar	2,000,000.00 VES	60,000,000.00 VES
Zambian kwacha	5.50 ZMW	215.00 ZMW
ALL Other Currencies	No Min	No Max

Other Consumer Fees

Included below are fees associated with events, requests, or actions that may happen when you use your account.

Other Fees

	Activity	Description	Rate
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Bank Return on	This fee is charged when a	3.00 EUR	
Withdrawal/Transfer out of PayPal	withdrawal/transfer out of PayPal		
	is attempted by a user and it fails		
	because incorrect bank account		
	information or delivery information		
	is provided.		
Credit Card and Debit Card	Some users, in order to increase	See Credit Card and Debit Card Link	
Confirmation(s)	their sending limit or as PayPal may	and Confirmation Table below.	
commution(s)	determine, may be charged a credit	and commution rable below.	
	card and debit card link and		
	confirmation fee. This amount will		
	be refunded when you successfully		
	complete the credit card or debit		
	card verification process.		
Inactive PayPal Account	The inactivity fee will be the lesser	See Inactive PayPal Account Fee	
	of the fee listed below or the		
		<u>Table below</u> .	
De seude De sus et	remaining balance in your account.	12.00 EUD (a - a it - a-)	
Records Request	This fee will apply for requests of	12.00 EUR (per item)	
	information relating to why we had		
	reasonable justification to refuse		
	your payment order. We will not		
	charge you for records requested		
	in connection with your good-faith		
	assertion of an error in your PayPal		
	account.		
Reversal or failed direct debit	The fee is based on our losses. You	3.00 EUR	
payment	remain entitled to demonstrate		
	that our losses were below the		
	amount of the fee.		

Credit Card and Debit Card Link and Confirmation Table

Currency	Rate	Currency	Rate
Australian dollar	2.00 AUD	New Taiwan dollar	70.00 TWD
Brazilian real	4.00 BRL	New Zealand dollar	3.00 NZD
Canadian dollar	2.45 CAD	Norwegian krone	15.00 NOK
Czech koruna	50.00 CZK	Philippine peso	100.00 PHP
Danish krone	12.50 DKK	Polish zloty	6.50 PLN
Euro	1.50 EUR	Russian ruble	60.00 RUB
Hong Kong dollar	15.00 HKD	Singapore dollar	3.00 SGD
Hungarian forint	400.00 HUF	Swedish krona	15.00 SEK
Israeli new shekel	8.00 ILS	Swiss franc	3.00 CHF
Japanese yen	200.00 JPY	Thai baht	70.00 THB
Malaysian ringgit	Not Applicable	UK pounds sterling	1.00 GBP
Mexican peso	20.00 MXN	US dollar	1.95 USD

Inactive PayPal Account Table

Currency	Fee
Czech koruna	270.00 CZK

Danish krone	75.00 DKK
Euro	10.00 EUR
Hungarian forint	3600.00 HUF
Norwegian krone	105.00 NOK
Polish zloty	45.00 PLN
Swedish krona	100.00 SEK
Swiss franc	10.00 CHF
UK pounds sterling	9.00 GBP